11/7/2026

Oceans Grille
3720 North Ocean Blvd
Fort Lauderdale, Florida 33308

To Whom It May Concern:

It is my pleasure to recommend Tom House, who has worked with **Oceans Grille** for the past five years as our **Hospitality Consultant** and **Social Media Manager**, overseeing our Facebook and Instagram presence.

Tom brings more than five decades of hospitality experience, industry knowledge, and marketing expertise to our business. His understanding of restaurant operations, guest expectations, and the importance of maintaining a strong public presence has been invaluable in helping Oceans Grille remain relevant and competitive in Fort Lauderdale's demanding hospitality market.

Tom's **Undercover Evaluation** of Oceans Grille included a detailed, time-stamped report highlighting areas of improvement, which we addressed, as well as many of the positive things we were already doing.

What sets Tom apart is his ability to combine traditional hospitality values with modern marketing strategies. His experience, creativity, and commitment to excellence make him a valuable asset to any restaurant looking to strengthen its reputation, elevate its standards of service, and achieve greater success through increased sales and guest satisfaction.

Our professional relationship continues today, and we look forward to working with Tom for years to come.

I highly recommend Tom House to any restaurant owner or operator striving to take their establishment to the next level. **Oceans Grille** is unquestionably **"A Better House"** because of Tom's diverse talents, extensive experience, and the many services he provides.

Respectfully,

Wayne Ballard
Owner, Oceans Grille